

THE RAPID ITP

A YEAR IN REVIEW

Interurban Transportation Partnership - Our mission is to create, offer, and continuously improve a flexible network of regional public transportation options and mobility solutions.



The Rapid Interurban Transit Partnership Board of Directors



Mayor Gary Carey (Walker) - Chairman of the Board
David Bilardello (East Grand Rapids) - Vice Chairman of the Board
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Mayor Stephen Kepley (Kentwood)
Mayor Steve Mass (Grandville)
Robert Postema (Wyoming)
Terry Schweitzer (Kentwood)
Paul Troost (Grandville)

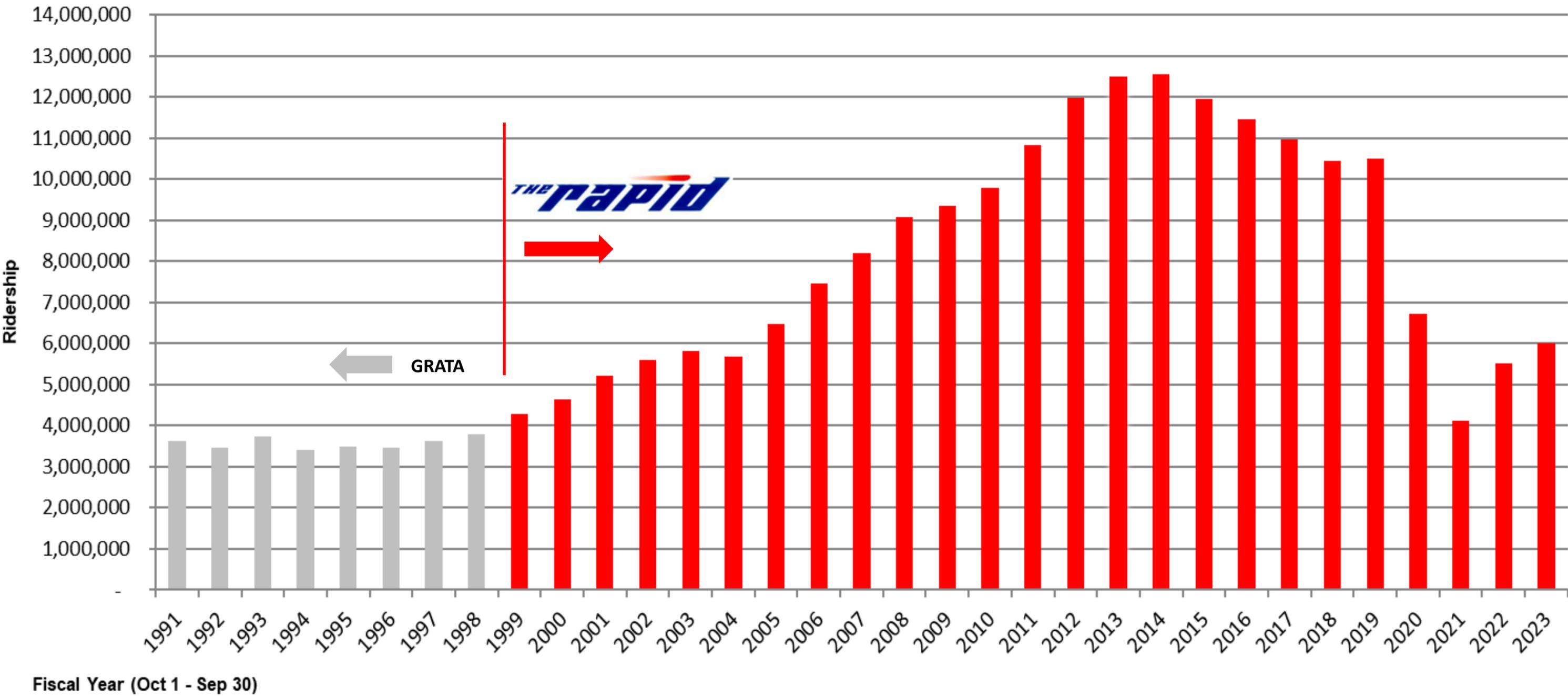
Subcommittees

Planning & Technology Committee

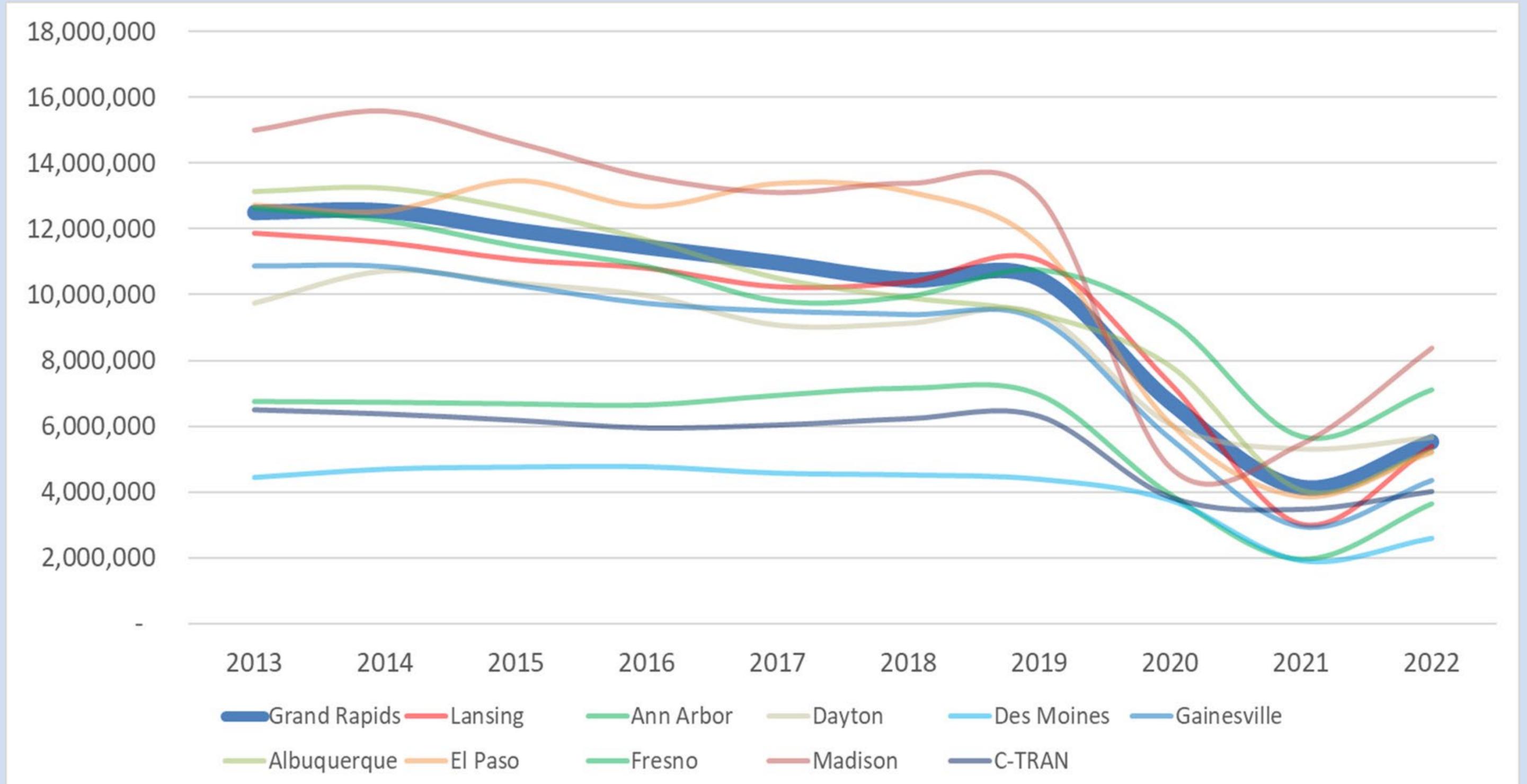
● Present Performance & Service Committee

● Finance Committee

Transit Ridership in The Rapid Service Area: Fiscal Year 1991 - 2023



Transit Ridership Peer Comparison: Fiscal Year 2013 - 2022



BUDGET AND WORKFORCE

Operating budget: \$56,276,189
Capital budget: \$20,761,787

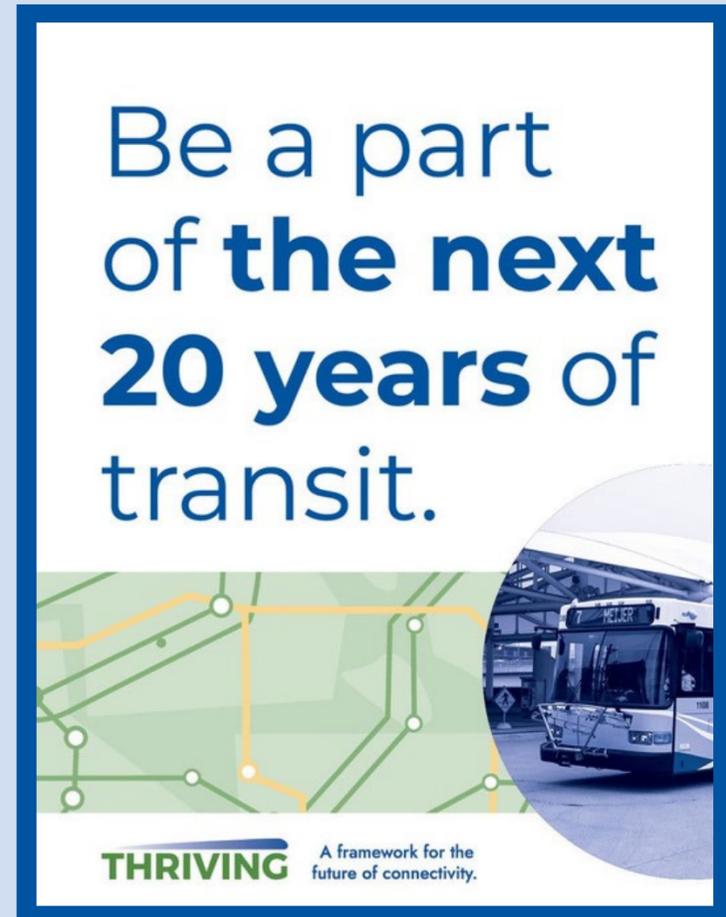
Workforce: 461

Operators: 321
Administration: 96
Maintenance: 44



2022/2023

Q1 22/23



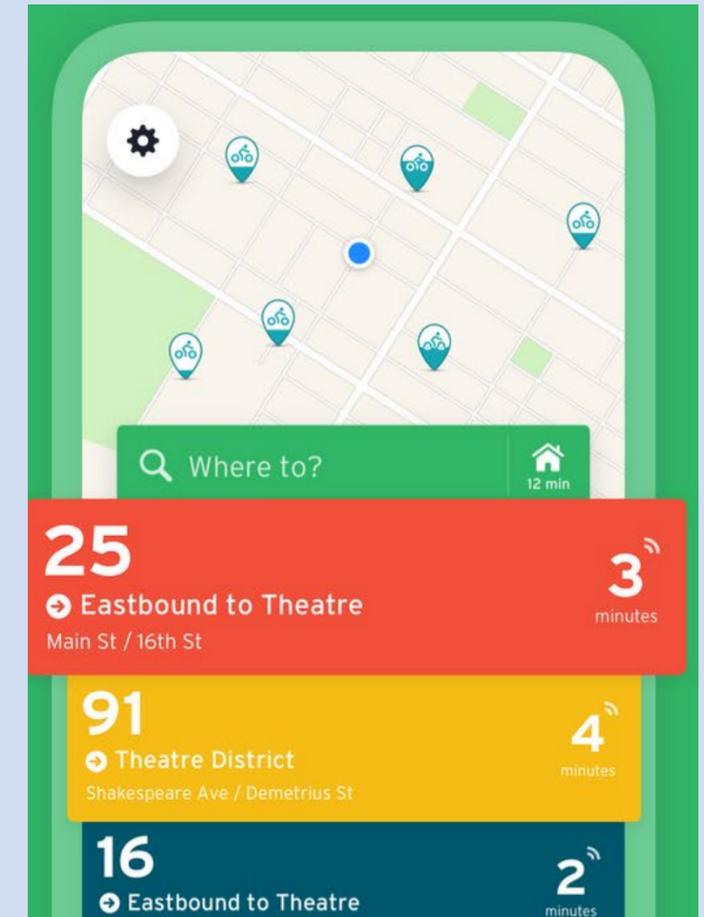
MASTER PLAN

The TMP framework aims to identify the transportation needs of the public in short and long term.



LAKER LINE

New Park-and-Ride lot to address commuter needs and business growth in and around Grand Rapids..



TRANSIT APP

The Rapid partnered with Transit App to upgrade customer memberships to Transit Royale.

Q2 22/23



PARATRANSIT

The Rapid expands its paratransit fleet with the authorization to purchase 22 paratransit vehicles.



RNG PARTNERSHIP

The Rapid begins receiving RCNG being processed at the City of Grand Rapids bio-digester.



TMP STAKEHOLDER EVENT

The Rapid kicks-off the 20-year transit master plan, convening stakeholders from across the region.

Q3 22/23



OPEN PAYMENTS

The Rapid has introduced open payments, enabling riders to use their cards or devices to tap and ride.



ACTIVE COMMUTE WEEK

A weeklong event promoting walking, rolling, or riding, culminating in an awards ceremony at Rapid Central Station.



COMMUNITY GARDEN

The Rapid and the Southwest Area Neighborhood Association worked together to create a community garden at The Rapid Butterworth facilities building.

Q4 22/23



LAKER LINE CONTRACT

The Rapid has successfully renewed its contract with Grand Valley State University for Laker Line BRT services, extending the agreement for another 10 years.



FAMILY FLEET

New RNG buses are named after self-nominations of employees' children or grandchildren as a tribute to the dedicated team.



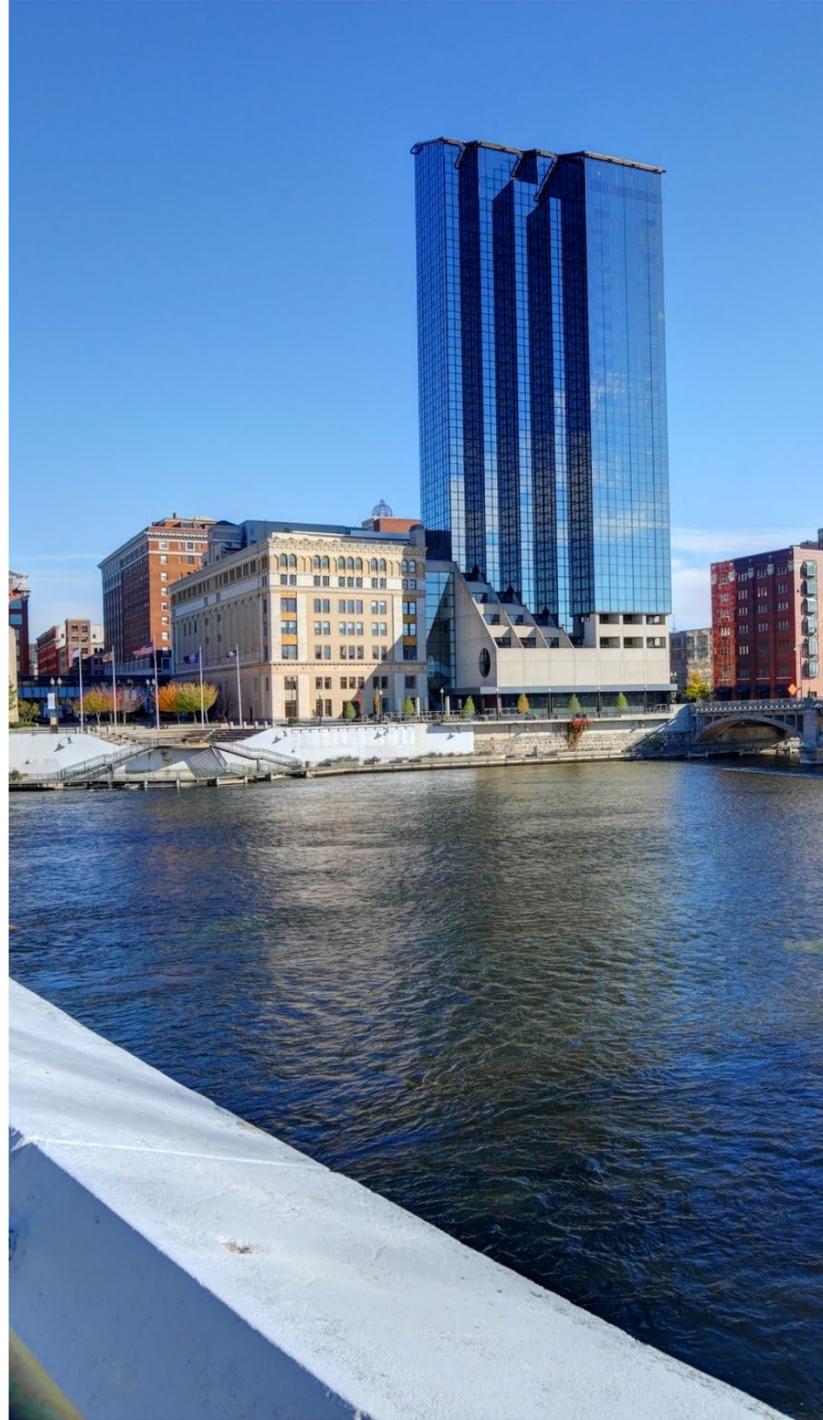
ROUTE 33 EXPRESS

A new express route from Central Station to the Walker Industrial zone has been launched by The Rapid.

2022/2023 RIDERSHIP

6.2 million rides were provided across The Rapid system in FY 22/23, a 9.6% increase over FY 21/22.





23/24 ORGANIZATIONAL GOALS

- To reach a collective bargaining settlement with mutual gains with our labor partner
- Complete the Transit Master Plan while concurrently implementing viable short-term service solutions as identified. Identify longer-range opportunities and plan for action in the next fiscal year
- Analyze the labor force landscape, work environment, and develop solutions to improve attraction and retention of our workforce
- Continue to improve on key performance indicators and develop additional peer related metrics
- Develop predictive fleet maintenance program
- Study alternative operating revenue sources
- Implement new technologies solutions to increase the customer experience and operational efficiency
- Monitor current and future propulsion technologies to reach our 2050 FTA zero emission plan
- Continue to build relationships through storytelling locally, regionally, and nationally to remain a visible transportation industry leader
- Continue to improve all on time performances

FISCAL AND WORKFORCE POSITION

Operating budget: \$60,007,392

Capital budget: \$19,296,589

Workforce: 472

Operators: 321

Administration: 107

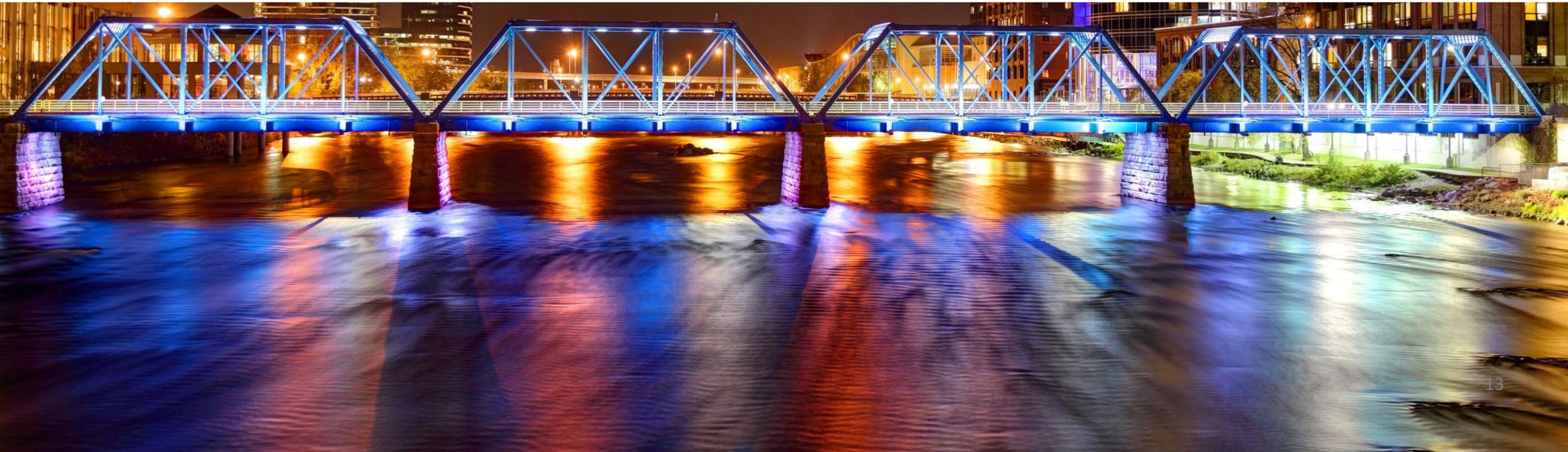
Maintenance: 44



2023/2024

Q1 23/24

- DASH contract renewal
- Procurement of 9 new RCNG buses
- Entered into a 5-year contract for the purchase of 74 new bus shelters
- Ridership grew 7.5% compared to Q1 22/23



MOVING FORWARD

- Positive hiring trends
- DASH service at 7-days a week
- Childcare center partnership
- Rapid Central Station improvements





THANK YOU

THE RAPID ITP

